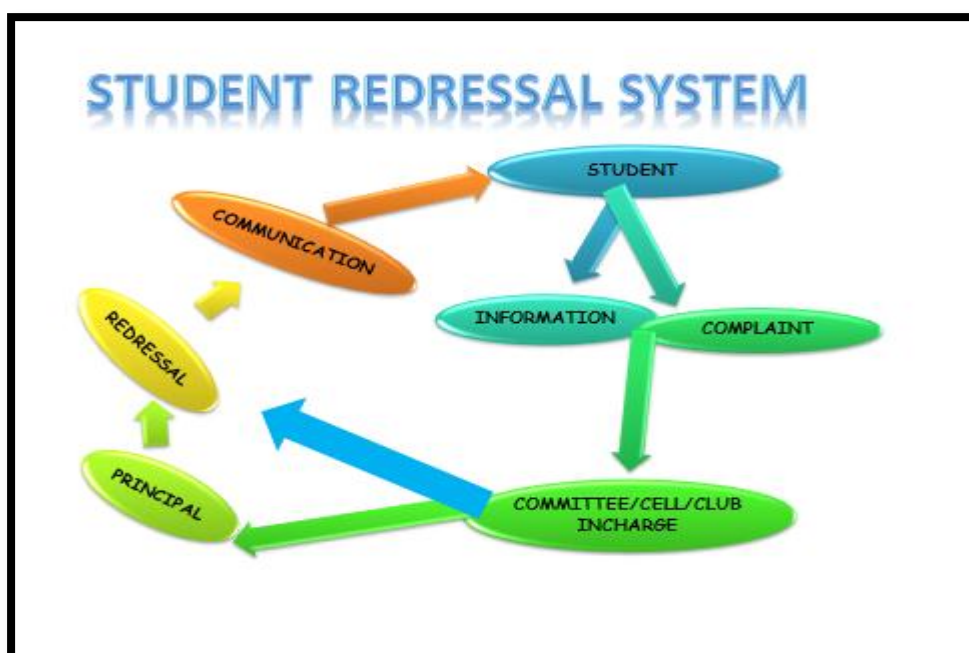


Grievance Redressal Cell

The UGC has directed every college to constitute a Grievance Redressal cell to ensure the welfare of students and for providing an ample environment for nurturing of their curricular and co-curricular activities. Accordingly a grievance redressal cell constituted in the college and the structure of the cell is as follows:


1. Principal
2. Teacher Representatives
3. Student Representatives



Procedure of Grievance Cell for the Students

Students can report their complaint or give relevant information in the written format to the redressal committee. Ragging, harassment, infrastructure, minority, SC/ST/OBC-related issues, women-centric issues, academic & examination related issues are some types of grievances that can be lodged by the students.

The lodged grievances are transferred to their respective committees. After receiving the case it will be looked into by the committee. A committee meeting will be summoned and the issue will be discussed. After verification of the complaint, the committee acts upon the complaint and takes the measures necessary to resolve the issue. The outcome will be communicated to the principal. If the case cannot be resolved by the committee it is again referred to the principal. Once the complaint has been resolved, the student is informed about the outcome. If the grievance couldn't be redressed at this Stage it can be resolved at University of Mumbai, Grievance Cell.


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