



**Mahatma Education Society's
Pillai College of Education & Research**
Plot-1, Sector-8, Khanda Colony, New Panvel (W)-410206

Metrics 5.1.3

- 1. Institutional guidelines for students' grievance redressal**
- 2. Composition of the student grievance redressal committee including sexual harassment and ragging**
- 3. Samples of grievance submitted offline**


Documents related to Redressal of Student Grievances

- 1) Guidelines regarding redressal mechanism**
- 2) Committee Members – Grievance Redressal Cell, Internal Complaints Committee (POSH) and Anti-Ragging Committee**

Uploaded on the institutional website:

[\(https://pcerpanvel.ac.in/associations/cells/\)](https://pcerpanvel.ac.in/associations/cells/)

- 3) Awareness programme – Reports**
- 4) Provision for students to submit grievances.**
- 5) Minutes of the meetings**
- 6) Redressal of student's grievances with Samples**

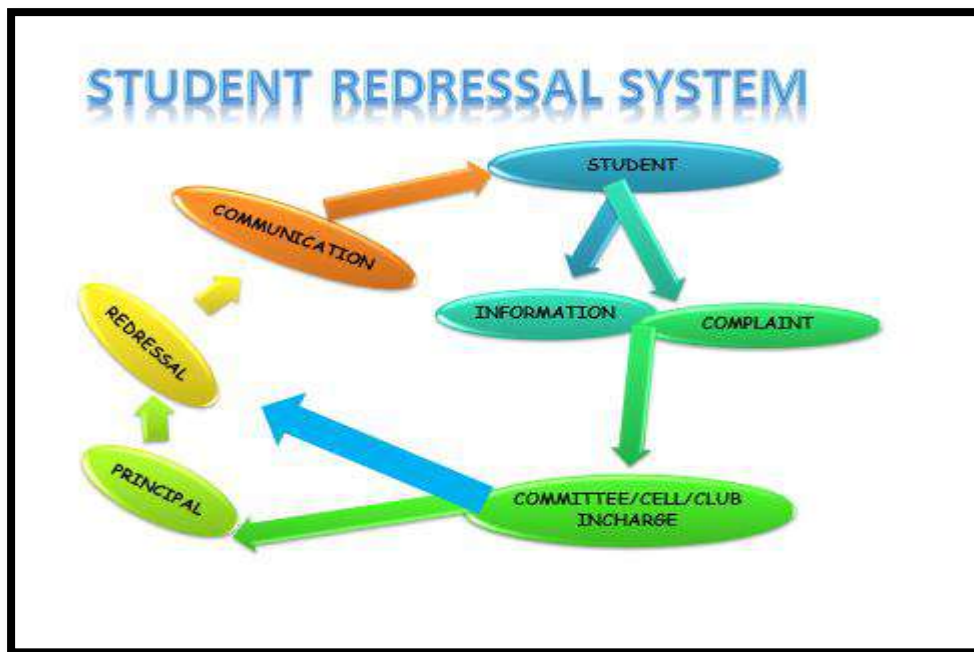

Dr. (Ms.) Sally Enos
PRINCIPAL
MAHATMA EDUCATION SOCIETY'S
Pillai College of Education & Research
Dr Pillai Teacher Training & Research Centre
Plot No 1, Sector-8, Khanda Colony,
New Panvel-410 206.

1. Guidelines Regarding Redressal Mechanism

Grievance Redressal Cell

The UGC has directed every college to constitute a Grievance Redressal cell to ensure the welfare of students and for providing an ample environment for nurturing of their curricular and co-curricular activities. Accordingly a grievance redressal cell constituted in the college and the structure of the cell is as follows:

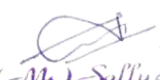
1. Principal
2. Teacher Representatives
3. Student Representatives



Procedure of Grievance Cell for the Students

Students can report their complaint or give relevant information in the written format to the redressal committee. Ragging, harassment, infrastructure, minority, SC/ST/OBC-related issues, women-centric issues, academic & examination related issues are some types of grievances that can be lodged by the students.

The lodged grievances are transferred to their respective committees. After receiving the case it will be looked into by the committee. A committee meeting will be summoned and the issue will be discussed. After verification of the complaint, the committee acts upon the complaint and takes the measures necessary to resolve the issue. The outcome will be communicated to the principal. If the case cannot be resolved by the committee it is again referred to the principal. Once the complaint has been resolved, the student is informed about the outcome. If the grievance couldn't be redressed at this Stage it can be resolved at University of Mumbai, Grievance Cell.


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Anti-Ragging Cell

Help-line page

<https://pcerpanvel.ac.in/about-us/anti-ragging-cell/>

The screenshot shows a web browser window displaying the Anti-Ragging Cell help-line page. The page header includes the college logo and name: "Mahatma Education Society's Pillai College of Education and Research New Panvel". A navigation menu is visible at the top, and a search bar is on the right. The main content area is titled "Anti-Ragging Cell" and contains a section for "Supreme Court Regulations and Gazettes" with four numbered links. A sidebar on the right lists "QUALIFYING EXAMS - USEFUL LINKS" including MH B.Ed. ELCT-CET, MH M.Ed. CET, NET, SLET, CTET, TET, and University of Mumbai PET. Below this, the "ANTI-RAGGING" section states "Ragging is strictly prohibited in our institution." and provides the contact information: "https://aniragging.in" and "help@aniragging.in". The page is dated "06 April 2024 Monday".

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2. Committee Members – GRC, ICC (POSH) and ARC

Grievance Redressal Committee

Academic Year 2021-22

General Secretary	Nirmit Dhuri
Student Magazine Editor	Sonal Didwania
Council Members	Shweta Mahajan
	Supreet Kaur
Student Extension Managers	Farida Vohra
	Kanchan Mashilkar

Academic Year 2020-21

General Secretary	Jasmine Parulekar
Student Council Members	Aditi Shanbag
	Priyanka Singh
	Kiranjyot Mankoo

Academic Year 2019-20

General Secretary	Larissa Periera
Student Magazine Editor	Anna George
Council Members	Dipali Chaudhary
	Suchitra Pillai
Student Extension Managers	Purnima Shetty

Academic Year 2018-19


General Secretary	Harwinder Kaur
Student Magazine Editor	Archana Jha
	Pooja Talreja
Council Members	Enpreet Arora
	Dipali Indalkar
Student Extension Managers	Pooja Joshi
	Kalyani Kiri
	Ambika Jha

Academic Year 2017-18

General Secretary	Deepa Vinod
Student Magazine Editor	Mrunal Dhabolkar
	Preeti Sakpal
Council Members	Elria Monteiro
	Arshee Sayed
Student Extension Managers	Abhiyanka Chandrashekhar

Academic Year 2016-17

General Secretary	Annu Binoy Joseph
Student Magazine Editor	Aldrian Augustine
	Yogita Patil
Council Members	Renu Sharma
	Sanjana Gandhi
Student Extension Managers	Kanchan Sharma
	Shanoli Ghosh


Dr. (Ab.) Sully Enos
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ICC – Internal Complaints Committee

POSH – Prevention of Sexual Harassment at Workplace Act 2013

Academic Year 2021-22

Convenor	Dr. Sally Enos
Teacher representatives	Dr. Bhavna Dave
	Dr. Geeta Thakur
Non-teaching staff representative	Ms. Pramila Shivkar
Gender Sensitive NGO member	Mrs. Dolly James
Student representatives	Ms. Kiranjyot Kaur Mankoo

Academic Year 2020-21


Convenor	Dr. Sally Enos
Teacher representatives	Dr. Bhavna Dave
	Mrs. Bindu Tambe
Non-teaching staff representative	Ms. Pramila Shivkar
Gender Sensitive NGO member	Mrs. Dolly James
Student representatives	Ms. Larissa Periera

Academic Year 2019-20

Convenor	Dr. Sally Enos
Teacher representatives	Dr. Bhavna Dave
	Mrs. Bindu Tambe
Non-teaching staff representative	Ms. Pramila Shivkar
Gender Sensitive NGO member	Mrs. Dolly James
Student representatives	Ms. Larissa Periera
	Ms. Anna Susan George


Academic Year 2018-19

Convenor	Dr. Sally Enos
Teacher representatives	Dr. Bhavna Dave
	Mrs. Bindu Tambe
Non-teaching staff representative	Ms. Pramila Shivkar
Gender Sensitive NGO member	Mrs. Dolly James
Student representatives	Ms. Harwindar Kaur Bhamrah
	Mr. Sachin Kamble


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Academic Year 2017-18

Convenor	Dr. Sally Enos
Teacher representatives	Dr. Bhavna Dave
	Mrs. Bindu Tambe
Non-teaching staff representative	Ms. Pramila Shivkar
Gender Sensitive NGO member	Mrs. Dolly James
Student representatives	Ms. Deepa Vinod
	Ms. Aarshee Sayyed


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Anti-Ragging Committee

Academic Year 2021-22

Principal	Dr. Sally Enos
Teacher-in-charge	Dr. Rakhi Sawlani
Student Council	Mr. Nirmith Dhuri
Student Representative	Ms. Aysha Ali
	Mr. Balakrishna Jadhav

Academic Year 2020-21

Principal	Dr. Sally Enos
Teacher-in-charge	Mrs. Bindu Tambe
Student Council	Ms. Archana Kumari
Student Representative	Ms. Bhakare Ashwini

Academic Year 2019-20


Principal	Dr. Sally Enos
Teacher-in-charge	Mrs. Bindu Tambe
Student Council	Ms. Larissa Periera
Student Representative	Ms. Amrita Shree

Academic Year 2018-19

Principal	Dr. Sally Enos
Teacher-in-charge	Mrs. Bindu Tambe
Student Council	Ms. Ambika Jha
Student Representative	Ms. Gurminder Parmar
	Ms. Deepshikha Mishra

Academic Year 2017-18

Principal	Dr. Sally Enos
Teacher-in-charge	Mrs. Bindu Tambe
Student Council	Ms. Annu Binoy
Student Representative	Ms. Kanchan Sharma


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3. Awareness programme – Reports



MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH, NEW PANVEL

Grievance Redressal Cell

A.Y. 2021-2023

Principal	Dr. Sally Enos
Teacher in-charge	Dr. Bhavna Dave
General Secretary (B.Ed.)	Mr. Nimit Dhuri
Student Council Members	Ms. Sonal Didwaniya
	Ms. Shweta Mahajan
	Ms. Supreet Kaur
	Ms. Farida Vohra
	Ms. Kanchan Mashilkar

Report of the Grievance Redressal System

Students were given an orientation to the grievance redressal system. Categories of grievances such as:

- Academic- Teaching of theoretical Courses, class notes, presentations, examinations, research etc.
- Non-academic- Teacher conduct, harassment of any kind, opportunities & exposure, infrastructure, minority, SC/ST/OBC-related issues, women-centric issues

Students were given information regarding the link for submitting grievances, location of suggestion box for submitting their suggestions/ grievances/ opinions.

The mechanism of grievance redressal was explained.

The students were introduced to the grievance cell members.

The institution counselor Ms. Yvette Lee introduced herself and informed them the appropriate channels of communication.

Provision of personal guidance and counselling sessions were taken up whenever required.



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NEW PANVEL**

Grievance Redressal Cell

A.Y. 2020-2022

Principal	Dr. Sally Enos
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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

Grievance Redressal Cell

A.Y. 2019-2021

Principal	Dr. Sally Enos
Teacher in-charge	Dr. Bhavna Dave
General Secretary (B.Ed.)	Larissa Periera
Student Council Members	Anna George
	Dipali Chaudhary
	Suchitra Pillai
	Purnima Shetty

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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

Grievance Redressal Cell

A.Y. 2018-2020

Principal	Dr. Sally Enos
Teacher in-charge	Dr. Bhavna Dave
General Secretary (B.Ed.)	Harwinder Kaur
Student Council Members	Archana Jha
	Pooja Talreja
	Enpreet Arora
	Dipali Indalkar

Report of the Grievance Redressal System

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Provision of personal guidance and counselling sessions were taken up whenever required.


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4. Provision for students to submit grievances (Online form)

Application for Redressal of Grievance/s to CGRC

To,
The Chairman,
College Grievance Redressal Cell (CGRC),

Subject: Application for Redressal of Grievance/s

Respected Sir/Madam,
I/We am/are hereby forwarding my/our application for Redressal of Grievance/s. Kindly accept it and do the further processing. My/our personal details and particulars about my/our grievances are as follows-

[Sign in to Google](#) to save your progress. [Learn more](#)

* Indicates required question

First Name of the Student *

Your answer

Middle Name of the Student *


Your answer

Last Name of the Student *

Your answer

Department *

Your answer


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Residential Address of the Student *

Your answer

Permanent Address of the Student *

Your answer

Email of the Student *

Your answer

Mobile No. of the Student *

Your answer

WhatsApp No. of the Student *

Your answer

Landline No. of the Student (If Any) *

Your answer

Faculty *

Choose



Programme of Study *

Choose

Class *

Choose

Year of Study *

Choose

Semester *

Choose

Roll No. *

Your answer

PRN No. *

Your answer



U.G./P.G./Ph.D./Registration No. *

Your answer

Name of the Teacher/s / Officer/s / Staff /Section/s / Department/s against whom the Complaint is to be Lodged *

Your answer

Nature of Grievance/s in which Redressal is Sought *

Your answer

List of Supporting Documents Attached herewith (Supporting documents to be submitted within 3 days at the following e-mail address: *

pcerpanvelgrievance@mes.ac.in)

Your answer


Declaration from the Student/s. I/We hereby declare that the above information furnished by me/us is true to the best of my/our knowledge. In case if it is turned false I/We am/are personally responsible for the punishment. *

Date

dd-mm-yyyy

Place *

Your answer


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4b. Provision for students to submit grievances (Offline form)



Mahatma Education Society's Pillai College of Education & Research

Plot-1, Sector-8, Khanda Colony, New Panvel (W)-410206

Application for Redressal of Grievance/s to CGRC


To,
The Chairman,
College Grievance Redressal Cell (CGRC),

Subject: Application for Redressal of Grievance/s

Respected Sir/Madam,

I/We am/are hereby forwarding my/our application for Redressal of Grievance/s. Kindly accept it and do the further processing. My/our personal details and particulars about my/our grievances are as follows-

1. **Name of the student (Optional):** _____
2. **Date of submission of Grievance:** _____
3. **Department:** B.Ed. / M.Ed.
4. **Name of the Teacher/s / Officer/s / Staff /Section/s / Department/s against whom the Complaint is to be Lodged:** _____
5. **Nature of the grievance in which redressal is sought:** _____


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5. Minutes of the meetings



MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH, NEW PANVEL

10-07-2021

NOTICE

SUB: Grievance and Redressal Cell

The first meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2021-22 will be held on 16th July 2021. Members are requested to attend it on time.


AGENDA

- To discuss the Grievance Redressal activities for the academic year 2021-22.
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance and Redressal Cell


Dr. (Ms.) Sally Enos
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Pillai College of Education & Research
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Minutes of the meeting of Grievance Redressal Cell 2021-2022


The first meeting of the Grievance Redressal Cell was held on 16th July 2021.

The following members participated in the meeting:

- | | |
|------------------------------|-----------------------|
| 1. Teacher in-charge | Dr. Bhavna Dave |
| 2. General Secretary (B.Ed.) | Mr. Nimit Dhuri |
| 3. Student Council Members | Ms. Sonal Didwaniya |
| 4. Student Council Members | Ms. Shweta Mahajan |
| 5. Student Council Members | Ms. Supreet Kaur |
| 6. Student Council Members | Ms. Farida Vohra |
| 7. Student Council Members | Ms. Kanchan Mashilkar |

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Orientation to grievance redressal system will be conducted and all students must be encouraged to attend the orientation. The categories of grievances will be Academic and Non-academic.
- Students will be given information regarding the link for submitting grievances and the location of suggestion box for submitting their suggestions/ grievances/ opinions will be shared.
- The mechanism of grievance redressal will be explained and the members of the cell will be introduced.
- The meeting concluded with a vote of thanks by the General Secretary Mr. Nimit Dhuri.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

13-12-2021

NOTICE

SUB: Grievance Redressal Cell

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AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


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6. Student Council Members Ms. Farida Vohra
7. Student Council Members Ms. Kanchan Mashilkar

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- The institution will organize a session by our counsellor Ms. Yvette Lee. She will address the students and share her number and email address.
- The students will be informed of the appropriate channels of communication and provision for personal guidance and counselling sessions.
- The meeting concluded with a vote of thanks by the council member Mr. Nimit Dhuri.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
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06-07-2020

NOTICE

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AGENDA

- To discuss the Grievance Redressal activities for the academic year 2020-21.
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance and Redressal Cell


Dr. (Ms.) Sally Enos
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Minutes of the meeting of Grievance Redressal Cell 2020-2021


The first meeting of the Grievance Redressal Cell was held on 13th July 2020.

The following members participated in the meeting:

1. Teacher in-charge Dr. Bhavna Dave
2. General Secretary (B.Ed.) Jasmine Parulekar
3. Student Council Members Aditi Shanbag
4. Student Council Members Priyanka Singh
5. Student Council Members Kiranjyot Mankoo

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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

04-12-2020

NOTICE

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The second meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2020-21 will be held on 14th December 2020. Members are requested to attend it on time.


AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


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Minutes of the meeting of Grievance Redressal Cell 2020-2021

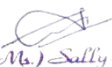
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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

08-07-2019

NOTICE

SUB: Grievance and Redressal Cell

The first meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2019-20 will be held on 15th July 2019. Members are requested to attend it on time.


AGENDA

- To discuss the Grievance Redressal activities for the academic year 2019-20.
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


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PRINCIPAL
MAHATMA EDUCATION SOCIETY'S
Pillai College of Education & Research
Dr Pillai Teacher Training & Research Centre
Plot No. 1, Sector-8, Khanda Colony,
New Panvel-410 206.

Minutes of the meeting of Grievance Redressal Cell 2019-2020

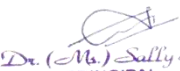
The first meeting of the Grievance Redressal Cell was held on 15th July 2019.

The following members participated in the meeting:

- | | |
|------------------------------|------------------|
| 1. Teacher in-charge | Dr. Bhavna Dave |
| 2. General Secretary (B.Ed.) | Larissa Periera |
| 3. Student Council Members | Anna George |
| 4. Student Council Members | Dipali Chaudhary |
| 5. Student Council Members | Suchitra Pillai |
| 6. Student Council Members | Purnima Shetty |

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Orientation to grievance redressal system will be conducted and all students must be encouraged to attend the orientation. The categories of grievances will be Academic and Non-academic.
- Students will be given information regarding the link for submitting grievances and the location of suggestion box for submitting their suggestions/ grievances/ opinions will be shared.
- The mechanism of grievance redressal will be explained, and the members of the cell will be introduced.
- The meeting concluded with a vote of thanks by the General Secretary Ms. Larissa Periera.


Dr. (Ms.) Sally Enos
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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

10-12-2019

NOTICE

SUB: Grievance Redressal Cell

The second meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2019-20 will be held on 16th December 2019. Members are requested to attend it on time.


AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


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Minutes of the meeting of Grievance Redressal Cell 2019-2020

The second meeting of the Grievance Redressal Cell was held on 16th December 2019.

The following members participated in the meeting:

- | | |
|------------------------------|------------------|
| 1. Teacher in-charge | Dr. Bhavna Dave |
| 2. General Secretary (B.Ed.) | Larissa Periera |
| 3. Student Council Members | Anna George |
| 4. Student Council Members | Dipali Chaudhary |
| 5. Student Council Members | Suchitra Pillai |
| 6. Student Council Members | Purnima Shetty |

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- The institution will organize a session by our counsellor Ms. Yvette Lee. She will address the students and share her number and email address.
- The students will be informed of the appropriate channels of communication and provision for personal guidance and counselling sessions.
- The meeting concluded with a vote of thanks by the council member Ms. Larissa Periera.



**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

12-07-2018

NOTICE

SUB: Grievance and Redressal Cell

The first meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2018-19 will be held on 16th July 2018. Members are requested to attend it on time.


AGENDA

- To discuss the Grievance Redressal activities for the academic year 2018-19.
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


Dr. (Ms.) Sally Enos
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Minutes of the meeting of Grievance Redressal Cell 2018-2019

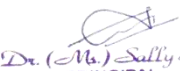
The first meeting of the Grievance Redressal Cell was held on 16th July 2018.

The following members participated in the meeting:

- | | |
|------------------------------|-----------------|
| 1. Teacher in-charge | Dr. Bhavna Dave |
| 2. General Secretary (B.Ed.) | Harwinder Kaur |
| 3. Student Council Members | Archana Jha |
| 4. Student Council Members | Pooja Talreja |
| 5. Student Council Members | Enpreet Arora |
| 6. Student Council Members | Dipali Indalkar |

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Orientation to grievance redressal system will be conducted and all students must be encouraged to attend the orientation. The categories of grievances will be Academic and Non-academic.
- Students will be given information regarding the link for submitting grievances and the location of suggestion box for submitting their suggestions/ grievances/ opinions will be shared.
- The mechanism of grievance redressal will be explained, and the members of the cell will be introduced.
- The meeting concluded with a vote of thanks by the General Secretary Ms. Harwinder Kaur.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

10-12-2018

NOTICE

SUB: Grievance Redressal Cell

The second meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2018-19 will be held on 17th December 2018. Members are requested to attend it on time.


AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Grievance Redressal Cell


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Minutes of the meeting of Grievance Redressal Cell 2018-2019


The second meeting of the Grievance Redressal Cell was held on 17th December 2018.

The following members participated in the meeting:

- | | |
|------------------------------|-----------------|
| 1. Teacher in-charge | Dr. Bhavna Dave |
| 2. General Secretary (B.Ed.) | Harwinder Kaur |
| 3. Student Council Members | Archana Jha |
| 4. Student Council Members | Pooja Talreja |
| 5. Student Council Members | Enpreet Arora |
| 6. Student Council Members | Dipali Indalkar |

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- The institution will organize a session by our counsellor Ms. Yvette Lee. She will address the students and share her number and email address.
- The students will be informed of the appropriate channels of communication and provision for personal guidance and counselling sessions.
- The meeting concluded with a vote of thanks by the council member Ms. Pooja Talreja.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

DATE: 10-07-2017

NOTICE

SUB: Grievance and Redressal Cell

The first meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2017-18 will be held on 14th July 2017. Members are requested to attend it on time.


AGENDA

- To discuss the Grievance Redressal activities for the academic year 2017-18.
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Anti-Ragging Cell


Dr. (Ms.) Sally Enos
PRINCIPAL
MAHATMA EDUCATION SOCIETY'S
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Minutes of the meeting of Grievance Redressal Cell 2017-2018

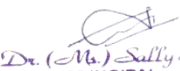
The first meeting of the Grievance Redressal Cell was held on 14th July 2017.

The following members participated in the meeting:

1. Teacher in-charge Dr. Bhavna Dave
2. General Secretary (B.Ed.) Deepa Vinod
3. Student Council Members Elria Monteiro
4. Student Council Members Arshee Sayyed

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Orientation to grievance redressal system will be conducted and all students must be encouraged to attend the orientation. The categories of grievances will be Academic and Non-academic.
- Students will be given information regarding the link for submitting grievances and the location of suggestion box for submitting their suggestions/ grievances/ opinions will be shared.
- The mechanism of grievance redressal will be explained, and the members of the cell will be introduced.
- The meeting concluded with a vote of thanks by the General Secretary Ms. Deepa Vinod.


Dr. (Ms.) Sally Enos
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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

DATE – 04-12-2017

NOTICE

SUB: Grievance Redressal Cell

The second meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2017-18 will be held on 9th December 2017. Members are requested to attend it on time.


AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave

Teacher in-charge

Anti-Ragging Cell


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New Panvel-410 206.

Minutes of the meeting of Grievance Redressal Cell 2017-2018

The second meeting of the Grievance Redressal Cell was held on 9th December 2017.

The following members participated in the meeting:

1. Teacher in-charge Dr. Bhavna Dave
2. General Secretary (B.Ed.) Deepa Vinod
3. Student Council Members Elria Monteiro
4. Student Council Members Arshee Sayyed

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- The institution will organize a session by our counsellor Ms. Yvette Lee. She will address the students and share her number and email address.
- The students will be informed of the appropriate channels of communication and provision for personal guidance and counselling sessions.
- The meeting concluded with a vote of thanks by the council member Ms. Elria Monteiro.

6. Redressal of student's grievances with Samples

Grievance

Action Taken

2/10 LIBRARY ISSUANCE OF 10 BOOKS ^{PER} FOR ¹ STUDENT
 Ideally, how studious a child is, not more than 1 book can be read through within a day with the kind of schedule we have. The concern to the required book is blocked by certain set of people. It would be great if one student can be issued 2 to 3 books in one go. people misusing or blocking the books

More books - less period
 Less books - Max 1 week

Dear management
 as part of this organization being a student, I observed we need a towel hanger in our student washroom for hanging our duppeta and handkerchiefs.
 Thank you
 Will be done



* Kindly upload the content just after the lecture is completed or the topic is completed for better preparation of exams.
 Two options: Upload handouts / Student can select the option

Teacher Educators were requested to upload the notes/handouts in the Google Classroom based on their preference.

Respected Principal,
 I have complaints or say it's my confusion that when we go for teaching in school we get different remarks by Supervisor and observer teacher who gives different remarks. So we not get proper idea about teaching that who are right and whom have to follow.
 Please help us for kindly.
 Thank You

Any student with a confusion as this, should immediately bring it to my or Principal madam's notice and get the correct perspective.

I wish if ^{more} CTET and exam oriented syllabus containing ^{more} ~~idea~~ textbooks are available in our library. shall check with the book company

Library should not keep guides / test papers for CTET.

CTET books were increased in the Library

Dear principle Mam.
It's my humble request to you, please check out the MEd class projector. we can not see the screen properly. The eyes have a so much stress while looking at screen. ~~the~~ Maybe the projector lens get damage. So please mam check out that. F.Y.B.Ed

Attended

Curtains in Med room

camera


The computer was replaced and the projector was repaired

USED SANITARY PADS ARE KEPT IN WASHROOM WINDOWS

Action Taken
5/1/2022

camera

Student teachers were clearly instructed to follow hygienic practices in the washrooms.


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